



Medical Assistant Program

Mission

The Medical Assistant Program offers learner-centered instruction to transform students to reach their potential and fulfill the dynamic needs of the local, regional, and global community.

Vision

Empowering aspiring medical assistants to transform healthcare through excellence in education, fostering skilled professionals who uplift patients, enrich communities, and advance the profession.

Program Goals

1. Students will safely and effectively demonstrate entry-level MA office competencies in the clinical setting.
2. Students will uphold ethical and professional conduct consistent with the profession and follow rules and regulations mandated by federal, state, and local agencies.
3. Students will be employed as entry-level MAs or be accepted into a program of study to continue their training/education.

Student Outcomes

1. Students will communicate effectively and professionally with healthcare professionals, professionals in the medical industry, and patients and their families in an ambulatory setting.
2. Students will perform routine clinical and laboratory procedures safely, effectively, and according to current office protocol and as expected of an entry-level Medical Assistant.
3. MA students will perform routine administrative procedures according to current office protocol and as expected of an entry-level Medical Assistant.
4. Students will demonstrate professional behaviors within the ethical and legal boundaries of the Medical Assistant's scope of practice.

Program Outcomes

1. Eighty-five percent of students in the A.A.S. track will successfully pass the national certification exam.
2. One hundred percent of Medical Assistant graduates will continue their education and training or obtain employment within 12 months of passing the national exam.